



Configuring Cisco 7912 for Off-Network Access

Important – To use your telephone away from the office, you will need to supply power to the phone. Make sure you have a power brick for the telephone.

Erasing Existing Configuration

1. Press the Globe Button (To the right of the toggle button)
2. Use the arrow keys to select Settings.
 - Use the select softkey
3. Use the arrow keys to select Network Configuration
 - Use the select softkey
4. Using the keypad, dial the following keys:
 - * * #
 - Make sure that the lock in the upper right hand corner of the LCD screen is open.
5. Use arrow keys to navigate to line 29 (Erase Configuration).
 - Use the Yes softkey
 - Use the Save softkey
6. The phone will reboot.

Setting New Configuration

1. Press the Globe Button (To the right of the toggle button)
2. Use the arrow keys to select Settings.
 - a. Use the select softkey
3. Use the arrow keys to select Network Configuration
 - a. Use the select softkey
4. Using the keypad, dial the following keys:
 - a. * * #
 - b. Make sure that the lock in the upper right hand corner of the LCD screen is open.
5. Use arrow keys to navigate to line 26 (Alternate TFTP)
 - a. Use the Yes softkey
 - b. DO NOT HIT SAVE AFTER THIS**
6. Use arrow keys to navigate to line 8 (TFTP Server 1)
 - a. Use the Edit softkey
 - b. Using the keypad, dial the following keys:
 - i. 204*11*8*140
 - c. Use the Validate softkey
7. Use the Save softkey

Support Process & Information

Support Hours: 24/7

Support Line: 1-877-733-1700

Support Email: support@razorline.com *

*Emailing a request generates your trouble ticket automatically.

