



## Configuring Cisco 7940 & 7960 for Off-Network Access

**Important – To use your telephone away from the office, you will need to supply power to the phone. Make sure you have a power brick for the telephone.**

### Erasing Existing Configuration

1. Press the Settings Button
2. Use the arrow keys to select Network Configuration
  - Use the select softkey
3. Using the keypad, dial the following keys:
  - \* \* #
  - Make sure that the lock in the upper right hand corner of the LCD screen is open.
4. Use arrow keys to navigate to line 33 (Erase Configuration).
  - Use the Yes softkey
  - Use the Save softkey
5. Disconnect and reconnect power cord from phone.

### Setting New Configuration

1. Press the Settings Button
2. Use the arrow keys to select Network Configuration
  - a. Use the select softkey
3. Using the keypad, dial the following keys:
  - a. \* \* #
  - b. Make sure that the lock in the upper right hand corner of the LCD screen is open.
4. Use arrow keys to navigate to line 32 (Alternate TFTP)
  - a. Use the Yes softkey
  - b. DO NOT HIT SAVE AFTER THIS**
5. Use arrow keys to navigate to line 8 (TFTP Server 1)
  - a. Use the Edit softkey
  - b. Using the keypad, dial the following keys:
    - i. 204\*11\*8\*140
  - c. Use the Validate softkey
6. Use the Save softkey

### ***Support Process & Information***

**Support Hours:** 24/7

**Support Line:** 1-877-733-1700

**Support Email:** [support@razorline.com](mailto:support@razorline.com) \*

\*Emailing a request generates your trouble ticket automatically.